



# Coulson Sixth Form College

## Summer Assignment



BTEC Hospitality

Level 3

Certificate

July 2018

Name: \_\_\_\_\_



**Task One**

Write a review of ONE restaurant (e.g. Nando's, café (e.g. Costa or Starbucks) or a fast-food outlet (e.g. KFC).

How staff present themselves?	
How are customers treated?	
What is food like?	
What was the speed of service?	
What is the atmosphere like?	
Would you recommend it to a friend/ an elderly neighbour- explain why/why not.	



## Task Two

Find a review of ONE Croydon restaurant (you may find it in a newspaper or online). Please cut it out or print it and bring to the first lesson.



## Task Three



Think of THREE jobs in a hotel.

- 1)
- 2)
- 3)

For one of the jobs:

Describe what duties you would have to do in this role?

What do you think are the three most important personal skills or qualities you would need to do this job?

- 1)
- 2)
- 3)

**Stretch and challenge**



For each of the personal skills/qualities you listed above – describe why you think that skill/quality is important to the role.

- 1)
- 2)
- 3)

