

Coulsdon Sixth Form College Summer Assignment



BTEC Hospitality Summer 2020

Name:

Please complete this summer assignment electronically. When completed please email to:

Donna Hollick – Programme Manager: Travel and Hospitality

Donna.hollick@coulsdon.ac.uk

Please ensure you complete this before your first day at Coulsdon Sixth Form College



<u>Task One</u>

It may have been a while since you were able to visit a restaurant, but think back to your last visit. Write a review of ONE restaurant (e.g. Nando's, café (e.g. Costa or Starbucks) or a fast-food outlet (e.g. KFC or McDonalds).

How staff present themselves?	
How were customers treated?	
What was the food like?	
How was the speed of service?	

What was the atmosphere like?	
Would you recommend it to a friend/ an elderly neighbour (if it were open) - explain why/why not.	
When restrictions get lifted, which restaurant/ café/ fast food outlet will you be wanting to visit first? (if they have been lifted which one did you visit first?) What are/were your reasons for choosing this particular restaurant?	



Task Two

Find a review of ONE Croydon restaurant (you may find it in a newspaper or online). Screen shot it and add it below:



1) Would the review encourage you to visit the restaurant? Explain your reasons for wanting to either visit the restaurant or not wanting to visit.

Task Three



Think of THREE jobs in a hotel.

- 1)
- 2)
- 3)

For one of the jobs:

Describe what duties you would have to do in this role?

What do you think are the three most important personal skills or qualities you would need to do this job?

1)

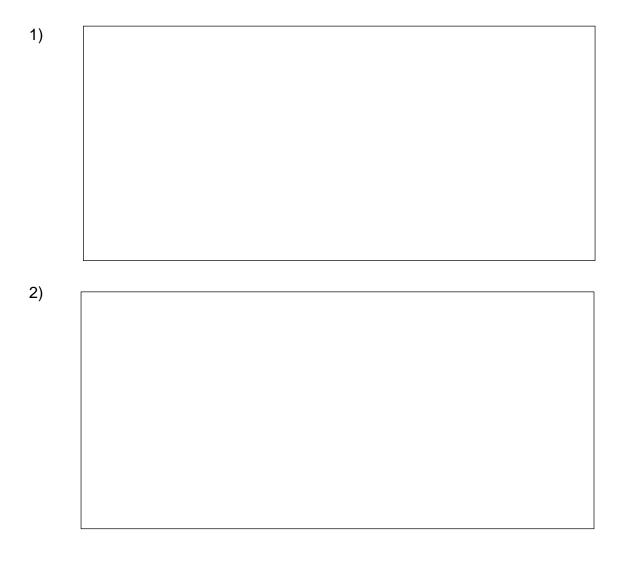
2)

3)

Stretch and challenge



For each of the personal skills/qualities you listed above – describe why you think that skill/quality is important to the role.



END OF SUMMER ASSIGNMENT 2020