



# Coulson Sixth Form College

## Summer Assignment



## BTEC Hospitality

### Summer 2020

Name: \_\_\_\_\_

Please complete this summer assignment electronically. When completed please email to:

Donna Hollick – Programme Manager: Travel and Hospitality

[Donna.hollick@coulson.ac.uk](mailto:Donna.hollick@coulson.ac.uk)

**Please ensure you complete this before your first day at  
Coulson Sixth Form College**



**Task One**

It may have been a while since you were able to visit a restaurant, but think back to your last visit. Write a review of ONE restaurant (e.g. Nando's, café (e.g. Costa or Starbucks) or a fast-food outlet (e.g. KFC or McDonalds).

How staff present themselves?	
How were customers treated?	
What was the food like?	
How was the speed of service?	

<p>What was the atmosphere like?</p>	
<p>Would you recommend it to a friend/ an elderly neighbour (if it were open) - explain why/why not.</p>	
<p>When restrictions get lifted, which restaurant/ café/ fast food outlet will you be wanting to visit first? (if they have been lifted which one did you visit first?) What are/were your reasons for choosing this particular restaurant?</p>	



## **Task Two**

Find a review of ONE Croydon restaurant (you may find it in a newspaper or online).  
Screen shot it and add it below:



- 1) Would the review encourage you to visit the restaurant? Explain your reasons for wanting to either visit the restaurant or not wanting to visit.

### **Task Three**



Think of THREE jobs in a hotel.

- 1)
- 2)
- 3)

For one of the jobs:

**Describe** what duties you would have to do in this role?

What do you think are the three most important personal skills or qualities you would need to do this job?

- 1)
- 2)
- 3)

**Stretch and challenge**



For each of the personal skills/qualities you listed above – describe why you think that skill/quality is important to the role.

1)

2)

END OF SUMMER ASSIGNMENT 2020